# Hafta Have Shopify App

Installation Guide

Pre-requisites

This document describes the process of Hafta Have App integration with an existing Shopify store. Before you proceed with steps, described in this document, you must setup your Shopify store and have at least one sales channel published. For more on this, visit
https://www.shopify.com/

You must also have access to the admin part of your Shopify store, and it is highly recommended for you to login to your Shopify admin portal before starting this integration. Usually your admin URL looks like http://{yourstorename}.myshopify.com/admin

# Creating Account with Hafta Have

Visit https://mw.haftahave.com/ and click 'Sign up' link at the bottom of the authentication form
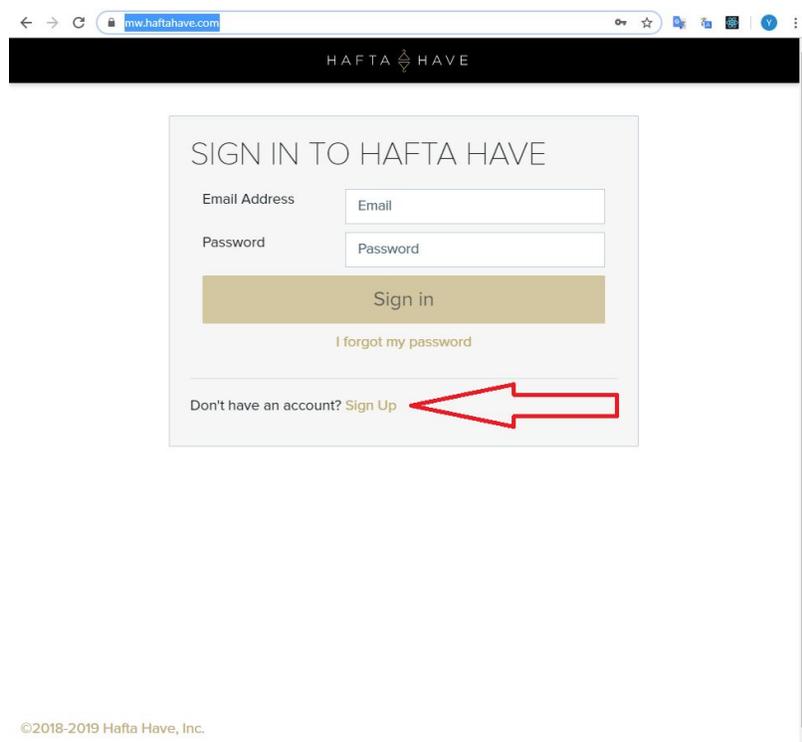
Fill out the new account form, and click 'Sign up'. After your account is successfully created, you will land in your Hafta Have dashboard in a 'demo' mode. You will be able to navigate through the dashboard to discover the available features, but you will not be able to submit forms, setup promotions, send winbacks, etc.
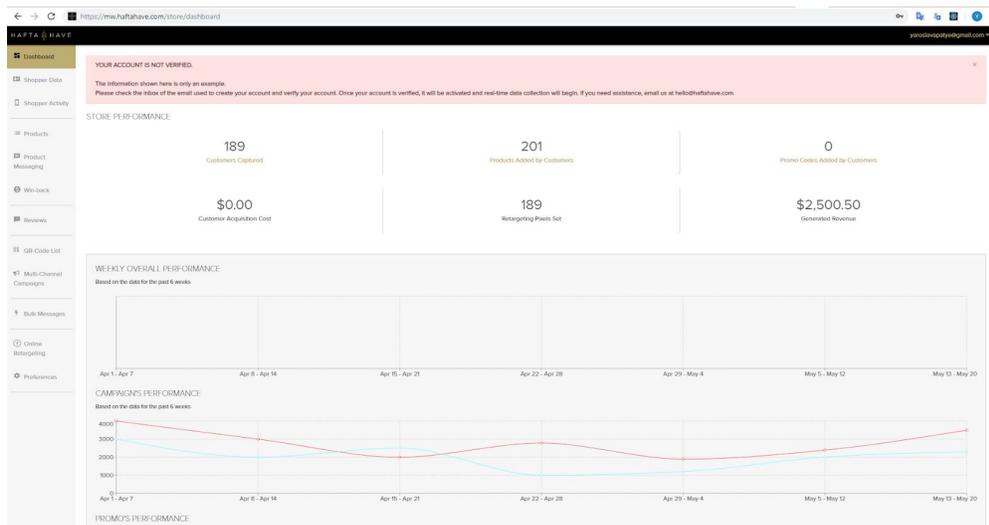
Within a few minutes after you completed your registration, you will receive and automated email from Hafta Have, inviting you to confirm your email address.
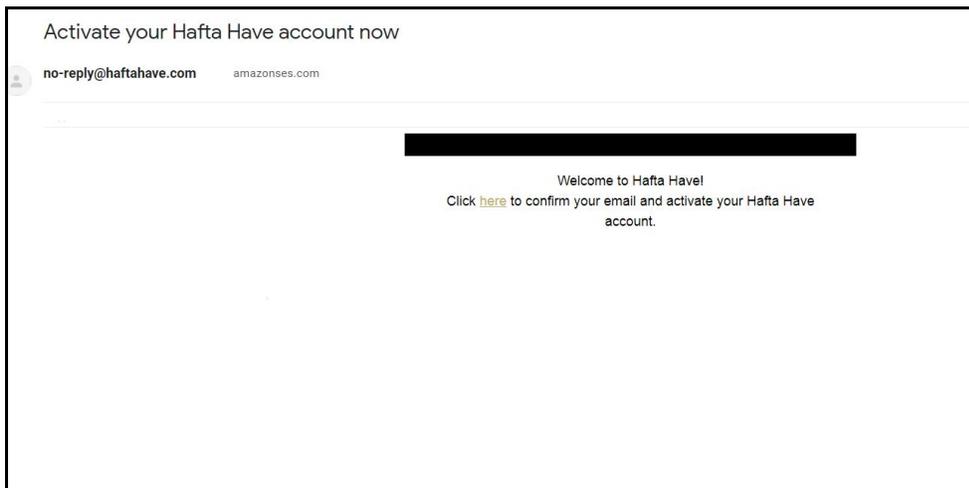

Do not reply to this email, as there's no mailbox configured to process your response to this email address.

Click the link in the email to confirm your email address. This will open a new tab in your browser with the authentication form, for additional security, you will login back to Hafta Have with your email and password, note that your store is now in fully-functioning mode and click the large button reading 'Sync my Shopify POS'
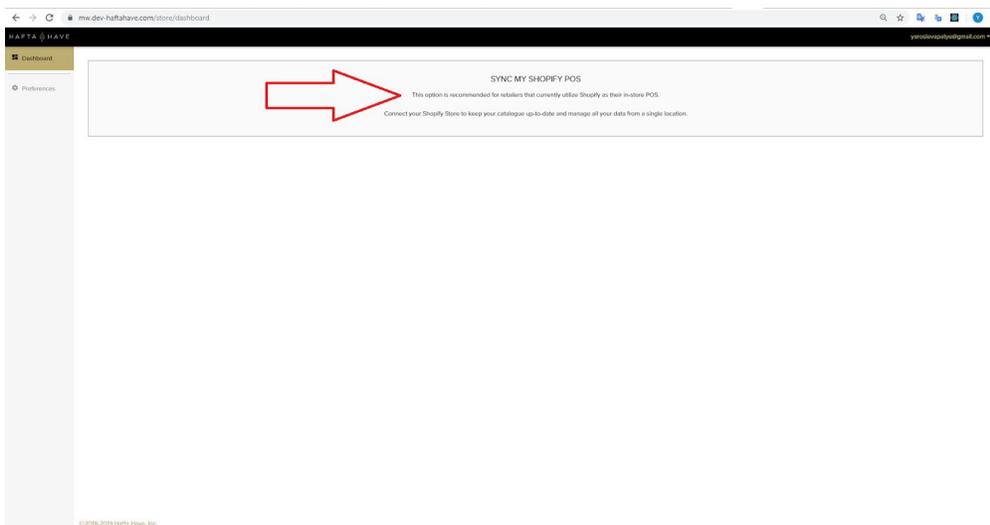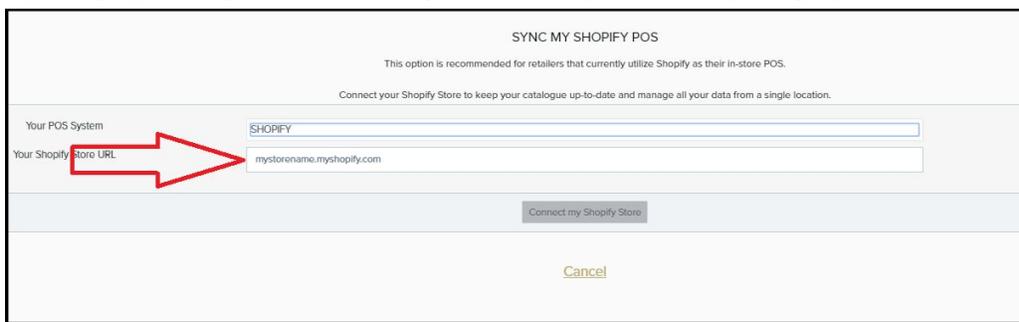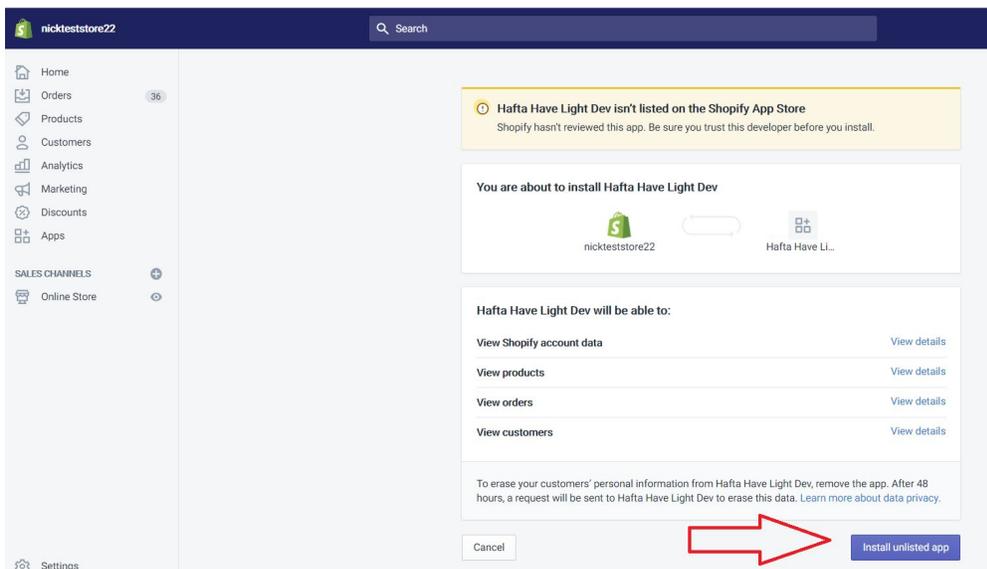
Choose 'Shopify' in the dropdown.
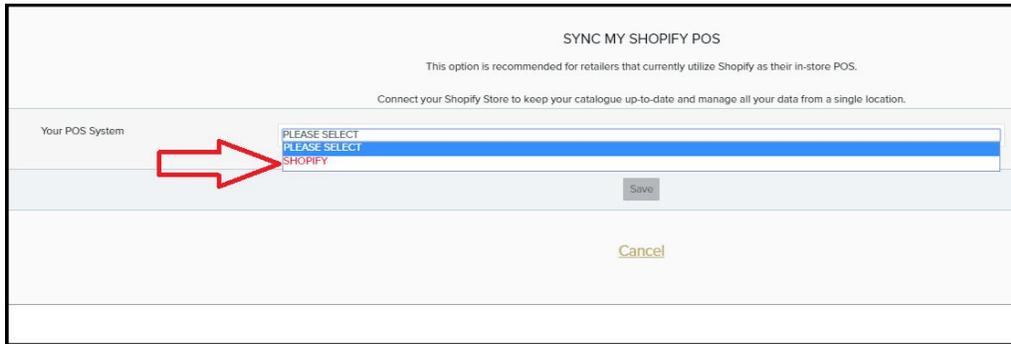
and type in your store name in the input field below. **Make sure to only type in your domain name, do not add http:// or https:// to the beginning or /admin or any parameters after the myshopify.com part. For example: whiskeyleather.myshopify.com**
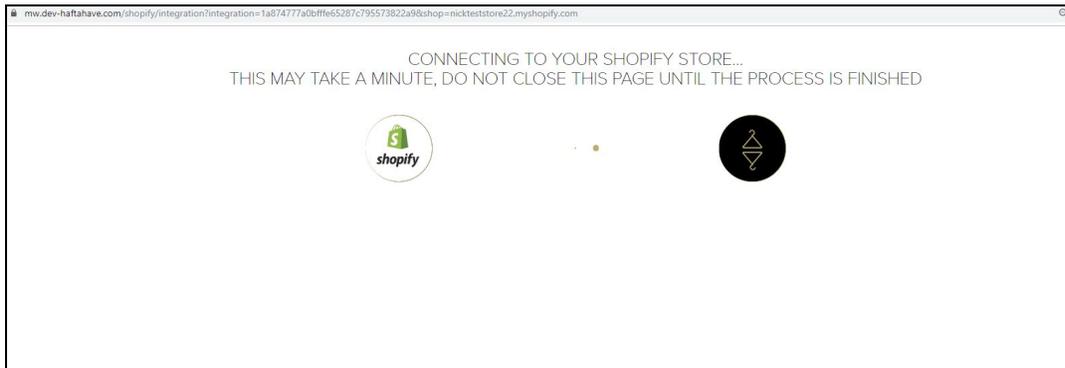

Click 'Connect My Shopify Store'

You will be redirected to your Shopify store admin to confirm the application installation. Click 'Install unlisted app'
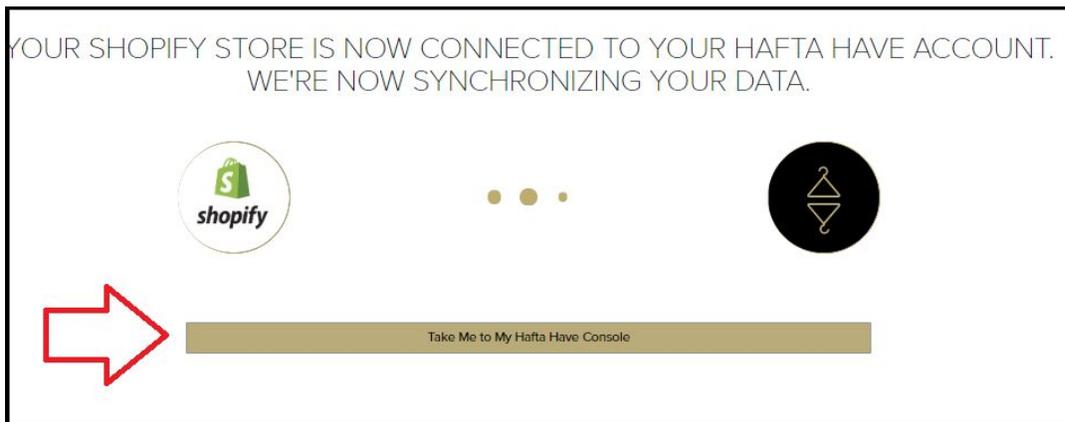
after you follow the installation steps, you will be redirected to a dialog page, informing you that Hafta Have is being integrated with your Shopify Store

Please wait until you see the success message below and click the 'Take Me to My Hafta Have Console' button to go back to your Hafta Have admin

Congratulations! Your store is now integrated with Hafta Have app and is fully functioning!
If you faced any difficulties or errors during the installation process, or if you need any further assistance, reach out to us via email at hello@haftahave.com

Automated Features

Hafta Have has a lot of automated features, aimed to improve the user purchase experience and conversion rate of your store. Each can be activated separately on your request. There's no additional fee for a feature activation, you pay as you go $0.05USD/Message Segment. In order to activate a feature, email us at hello@haftahave.com

Connecting Shoppers to Your Store

In order to start collecting your shopper's phone numbers and start communicating with them, contact us to activate this feature and make phone number in your shopify checkout required https://help.shopify.com/en/manual/checkout-settings/checkout-form-options

When new shoppers go through your checkout and specify their phone number, Hafta Have will text them a text, inviting them to join the list. If they respond 'Yes', their record will be activated and added to your Hafta Have dashboard, so that you can text them promotions, winbacks and automated alerts.

Automated Shipment Notifications

Contact us to activate this feature, and every time you fulfill an order that requires shipping, Hafta Have will notify the shopper that's connected to the service with text, letting them know their order was shipped and providing them link to track their order.

Automated Reviews Collection

Contact us to activate this feature, and after shippable product was delivered, returned or non-shippable product purchased, Hafta Have will contact the shopper and ask them to rate their experience with your store. You will have access to all the responses via the Hafta Have dashboard.

Automated Abandoned Checkout Notifications

Contact us to activate this feature, and 8 hours after a shopper abandones checkout in your store, Hafta Have will text them a reminder, inviting them to go back to your store and complete their purchase.

Automated Ecomm Pop-Up

Contact us to activate this feature. We will need pop-up copy, logo (if needed) and a promotion code with promotion details. Mobile numbers or emails can be captured.